



## EU-US PRIVACY SHIELD FRAMEWORK

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Foley Carrier Services and its affiliate, Good Egg, LLC (together, "We") participates in and complies with the EU-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and the United Kingdom to the United States in reliance on Privacy Shield. We have certified to the Department of Commerce that it adheres to the Privacy Shield Principles with respect to such information. Foley Carrier Services, LLC is covered under Good Egg's self-certification. The Federal Trade Commission has jurisdiction over our compliance with the Privacy Shield. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov/>.

In compliance with the Privacy Shield Principles, we commit to resolve complaints about our collection or use of your personal information. European Union individuals with inquiries or complaints regarding our Privacy Shield policy should first contact us at: [privacy@foleyservices.com](mailto:privacy@foleyservices.com). We will respond to your inquiry promptly. We have further committed to cooperate with the EU Data Protection Authorities (EU DPAs) who shall serve as an independent recourse mechanism (IRM) for resolution of unresolved Privacy Shield complaints. If you do not receive timely acknowledgment of your complaint from us, or if we have not resolved your complaint, please contact or visit your [local DPA](#) for more information or to file a complaint. The services of EU DPAs are provided at no cost to you. We will comply with the advice given by EU DPAs with regard to all data transferred from the EU. If neither we nor an EU DPA resolves your complaint, you may pursue binding arbitration through the Privacy Shield Panel. To learn more about the Privacy Shield Panel, visit [here](#).

As explained in this privacy policy, we sometimes provide personal information to third parties to perform services on our behalf. If we transfer personal information received under the Privacy Shield to a third party, the third party's access, use, and disclosure of the personal data must also be in compliance with our Privacy Shield obligations, and we will remain liable under the Privacy Shield for any failure to do so by the third party unless we prove we are not responsible for the event giving rise to the damage.

You can review our Privacy Shield registration [here](#). We are subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC). We may be required to disclose personal information that we handle under the Privacy Shield in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

As a reminder, you may contact us by email at [privacy@foleyservices.com](mailto:privacy@foleyservices.com) at any time to:

- View, change or delete your personal information.
- Discuss any concerns or questions you have about the use of your personal information.

View the complete Privacy Policy [here](#).

### You can always reach out to us:

Foley Carrier Services, LLC  
Attn: Compliance Counsel  
140 Huyshope Ave., Suite 200  
Hartford, CT 06106

Email: [privacy@foleyservices.com](mailto:privacy@foleyservices.com)  
(800) 253-5506